



As one of the largest Enforcement Companies in the United Kingdom, Equita provides a broad range of enforcement and debt recovery solutions for Local Authorities and private sector organisations specialising in the collection of local government taxes and road traffic debts, Equita is constantly expanding its client base throughout the Country and is currently employed by more than 200 local authorities and central government agencies.

Equita was formed on 30 July 1999 as an amalgamation of the enforcement industry's 3 leading and most experienced companies. These companies were Madagans, John Crilleys (founded in 1873), and Whalley and Saunders, which when combined brought a wealth of experience unmatched in the enforcement industry. The merger of these companies saw the industry's leading experts in all departments of debt recovery all working together to create an exceptional team which has put Equita at the forefront of the recovery market.

Since 1999 Equita have gone from strength to strength and along the way have continued its expansion gaining further knowledge and experience, securing our place as the market leader and raising the standard for modern day collections.

Equita recognise that our day to day activities impact on the environment in both positive and negative ways. Pursuit of economic growth and a healthy environment are closely linked, and ecological protection and sustainable development are the collective responsibility of the government, businesses, individuals and communities.

The Company and its management are committed to minimise any harmful impacts wherever and whenever practicable, and will work to secure business benefit from environmental protection across all our operations worldwide through a continual improvement program.

FORS is widely recognised within the Fleet Operational Sector as an aide to assist in increasing efficiency and reducing cost whilst providing a performance benchmark.

Equita was prompted to join FORS to take advantage of the safety, environmental and quality performance monitoring systems along with contractual conditions of one of our most influential clients.

Our initial experience with FORS in becoming Bronze accredited was very positive as it helped us identify areas in need of improvement along with those areas where we had a strong process in place. From here we were encouraged to draft a plan as to how these improvements could be achieved in the most timely and effective manner.

Our next steps were to monitor and implement any further improvements, as identified from the initial bronze assessment, in a drive towards bettering our standards with an ultimate aim of progression within the FORS Scheme Standards making full use of the Safe Urban Driving Courses and the collation of fuel usage data.

One of the key improvements we have gained from FORS is the heightened awareness to keep the use of transport to a minimum and regularly service our vehicles to maintain their efficiency, reduce fuel consumption and lower exhausts emissions.

To support this Equita has introduced three new methods of business operation that will see our employees reduce the number of hours spent on the road, therefore reducing their carbon emissions:

- BT Meet Me: an instant conferencing service that requires only access to a phone to enable highly productive meetings with up to 40 participants.
- Webex: web conferencing lets you meet with anyone, anywhere, in real time. WebEx combines desktop sharing through a web browser with phone conferencing and video, so everyone sees the same thing while you talk.
- Capita Messenger: provides real-time availability, instant messaging, ad-hoc collaboration and online meeting capabilities through a single user interface. This facility is available to all employees of Capita plc.

Since becoming FORS accredited Equita Limited have continually worked to improve our fleet of vehicles; Adding tracking devices to our vehicles in the objective of maintaining the safety of our Enforcement Agents whilst undertaking their duties; Installing speed limiters to ensure a safer environment for both our agents and other road users; Procurement partnership agreements with suppliers to ensure the latest engine technology is utilised, reducing emissions; Overall reduction in vehicles required through advanced fleet management.

The tracking tool assisted us to become more conscious of routing journeys and the efficiencies we could achieve, which is crucial for the success of our operation, and has also provided us with tools to ensure that we are providing the greenest and safest service we can.

In conclusion, Equita feel that this accreditation demonstrates our commitment to delivering the highest environmental and safety standards. Being able to attain FORS Gold Standard would allow us to achieve a position of Enforcement Industry Leader to demonstrate and encourage the way forward for other companies within our sector to accomplish greater road safety, reduced carbon emissions, better training and overall awareness of a more sustainable future.